WANT TO BUILD YOUR OWN DIGITAL HEALTH PLATFORM? DO IT WITH SKAVA

Managed Care Organizations – The Future is Here

The pressure to remain competitive, reduce costs, improve efficiencies, and do more with less is very much part of business in the healthcare sector today. Companies must aim for operational excellence, medical management, and scaled membership, in order to gain a competitive advantage. Technology offers the answer – with digital transformation and the building and using of platforms and solutions that cater to the specific needs that exist in the healthcare space.

The Digital Opportunity in Healthcare

The entire lifecycle, from purchasing to distribution, to payment, and care management – all of it will be revolutionized with digitization. It will move to a consumer-driven space, with administrative flexibility and digitized care management.

Here is what you can look forward to:

- **Connected Member:** Benefit – transparency; Digital Wallet
- **Connected Provider:** Clinical integration; Patient Health Record
- **Marketplace:** Omnichannel marketing; Sentiment Analysis
- **Core Admin Processes:** Real-time claims processing
- **Collaborative Care:** Evidence-based care; connected health
- **Fraud, Waste, and Abuse:** Consumer alert on Abuse; Robotics and Automation

How can you Transform to a Digital Enterprise?

The Infosys solution provides an overall platform architecture and strategic roadmap that is in line with Forrester's recommendations and helps enterprises achieve their digital transformation seamlessly. Hosted on the cloud, it is a mobile first, insights-driven solution with loosely coupled architecture that offers companies flexibility alongside benefits like business responsiveness, cost competitiveness, and builds a solid foundation for the future.

Making the Skava Platform work for your Business

- As a standalone digital platform, with all the features and capabilities needed for a consumer-facing interface.
- As an extension of your current digital platform, by only using the Skava modules and microservices required for your healthcare business.
- As a foundation, on which you build your own custom platform, and replace modules and microservices with ones built especially for your needs.

A 5-step Approach to Building your Digital Platform with Skava.

1 Start with the SkavaONE platform
SkavaONE is a micro-services-based digital platform which does all the heavy lifting

2 Select the micro-services you need
Each capability you need is provisioned as a microservice. These can come directly or via integration with external services

3 Select the portfolio apps and solutions
From a range of prebuilt templates, widgets, and applications to support many common use cases

4 Use SkavaSTUDIO to customize and/ or build new
A microservices-aware, digital experience authoring tool that is easy to learn and use

5 Go live with your very own digital platform
Highly scalable, high performance, integrated with your existing web and mobile properties

Skava Digital Applications Portfolio:
Pick and choose from an array of prebuilt digital applications, ready to customize and launch.

Eligibility	DocFind	Pay4Care	Quote2Card	CareAlert	Scheduler

Product Catalog	Cost Navigator	My Health Index	Referrals	MyPlan	Survey

The Layers

- Performance Layer
- Platform Layer
- Caching and Session Layer
- API Orchestration Layer
- Content Sourcing and Integration Layer
- Data Storage Layer

Microservices:
Pick from existing prebuilt ones, build your own, or import third-party services – whatever suits your needs best.

Basic Claim	Detailed Claim	Provider Directory	Plan Summary	Selections	Location	Analytics	Recommendation	Social

Quote	Member Demographics	Health Record	Member Plan	Payment	Prescription	Treatment Plan	Ratings & Reviews	Discounts

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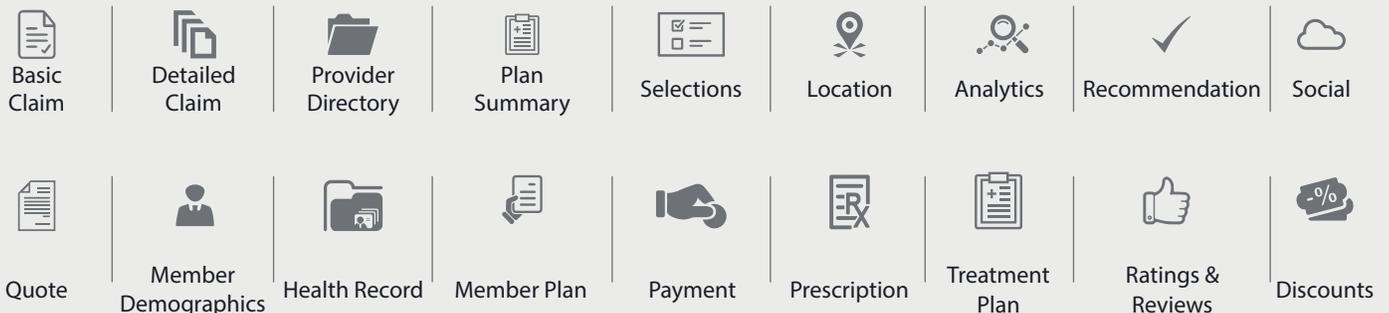
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